

Private Transportation Company Information
Relating to Private Transportation Companies, Drivers and Vehicles
Updated as (02/21/2017)

While Ordinance 16-38 repealed or amended certain sections of the ROH Chapter 12, pertaining to taxicabs; the chapter remains largely intact, as well as all other applicable rules and regulations.

Additional FAQs, since CSD's original posting in January, are addressed below:

- Do the current maximum taxi rates still apply or can I set my own rates?

The Rules of the Director; 9-1-13(a) outlines the maximum allowable rates fares and rates and states that no taxicab driver or taxicab company shall assess a passenger more than that maximum.

- Are TNCs required to have their electronic collection devices certified and inspected by any government entity?

Currently, the ordinance does not address certification of the TNC's software application by any specific agency.

- Can a taxi driver with a current driver certificate (expiring later in the current or following year) be assumed to have met all requirements, and therefore, is not required to get a new abstract, health certification, testing and background check.

Please review the link to Ordinance 16-38. All current taxi driver certificates expire on March 16, 2017. Registered PTCs are responsible to certify and issue taxi driver certificates operating for their company. Requirements have changed related to limits on traffic violations, additional testing requirements along with new standards on the criminal background check. Title 9, Rules of the Director specifies that certain required checks must be conducted no more than thirty (30) days prior to the issuance of the certificate.

- If a third party company is contracted to conduct the taxi driver certification / background checks and testing for a PTC along with issuing the driver certificates, does the third party company need to acquire a PTC Annual Registration along with incurring the associated fee?

The law requires that the PTC be registered with the city and is responsible for the issuance, oversight and if needed, the revocation of drivers' certificates. Drivers are required to obtain their certification from their affiliated registered PTC. While a third party company can be contracted to conduct background checks, testing, document gathering, and record storage on behalf of the PTC, the drivers'

certificate must be issued by the PTC. Vehicle trade dressing must display the registered company name.

- There is no requirement specifying the taxi driver certificate to expire in two (2) years.

The ordinance no longer specifies an expiration date of the taxi driver certificate. PTC is still responsible for reviewing the driver's National Criminal Background check, National Sex Offender Public Website check and driver abstract review every two (2) years, leaving the expiration matter to the discretion of the issuing PTC.

- Will CSD issue the certificate numbers for drivers and vehicle?

Upon application approval and issuance of the annual registration, the PTC will be issued a company registration identifier which is to be used in conjunction with the PTCs' own certification numbering system for their drivers and vehicles.

- When do I submit my trade dress to CSD?

A sample, copy and description of size and placement of your trade dress is to be submitted along with your PTC application and annual fee to the Motor Vehicle Control Section located at 1112 Kapahulu Avenue. Refer to the previous informational links for further information.